



STATE OF NEW HAMPSHIRE **LEAN EXECUTIVE COMMITTEE CHARTER**

Executive Summary:

Lean is an internationally known process improvement tool used in various sectors including healthcare, commercial industries, military, federal and state government, and more. The State of New Hampshire (SONH) Lean Executive Committee (LEC) is comprised of 15 active Lean Coordinators. Through the work of the Lean Coordinators, trained employees, and sponsors of process improvement the training, project work, and systems thinking impacts more than 10,000 state employees and approximately 7,000 employees at the University System of New Hampshire. The LEC has wide representation across agencies to promote interagency events, communicate strategic plans, and promote the use of standard tools for process improvement work. Through collaboration over the past 12 years, more than 150 documented Lean projects have been completed by 15 agencies. LEC is the leadership organization for achieving a more efficient New Hampshire with state, local, federal government, higher education, and community non-profit organizations. Participating organizations appoint a Lean Coordinator who serves as the central manager for Lean activities. Within organizations there are formally trained employees who facilitate events and promote Lean culture. Formal SONH Lean training includes White, Yellow, Green, and Black Belts certificates.

Services Provided:

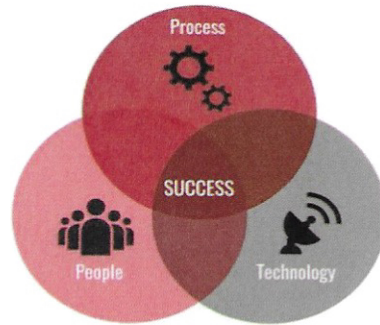
1. Facilitate multi-agency projects resulting in shorter lead times, cost savings, and enterprise alignment
2. Maintain the <http://lean.nh.gov> website with educational materials, case studies, events, and Lean tools
3. Offer mentoring to assist organizations and various stakeholders
4. Support formal training for Lean belt certificates
5. Promote the use of Lean standard tools, methods, and business solutions
6. Partner with the University System of New Hampshire to plan and deliver Lean summits

Mission Statement:

To promote a stronger more efficient New Hampshire, the Lean Executive Committee provides education, mentorship, innovation, advocacy, and facilitation of Lean process improvement efforts.

Goals for 2021 – 2022

Improve state systems and processes to be more streamlined, transparent, and effective. The investment in statewide infrastructure for Lean process improvement is an integral part of modernization and efficiency. In order to continue improving NH state government, the LEC has identified the following focus areas:



People: Empower the workforce, provide Lean training, and to expand the “Lean thinking” culture

Process: Reduce processing times, standardize operations, eliminate waste and improve public performance

Technology: Aligning processes to work with advances in technology increases efficiency

2021 Agency Lean Representation

John MacPhee and Heather Barto*, Department of Health and Human Services

Michael Moranti and Stephen Mason, Department of Administrative Services

Hallie Pentheny, Department of Business and Economic Affairs

Robert Young, Department of Corrections

Vince Perelli and Linda Magoon, Department of Environmental Services

Candice Weingartner and Robin Parkhurst, Department of Information Technology

Diane Dawson, Department of Revenue Administration

Joseph McCue, Department of Transportation

Linda Beliveau, NH Judicial Branch

Edith Chiasson, Office of Professional Licensure and Certification

Dagmar Vlahos and Thomas Lencki Jr., University System of New Hampshire

Michele Kelleher, Banking Department

Erika Randmere, NH Employment Security

Currently Vacant, Department of Safety

Currently Vacant, Treasury Department

Currently Vacant, NH Insurance Department

Currently Vacant, Department of Labor

*Denotes Lean Executive Committee Chair

Governor Endorsement

I, Governor Christopher T. Sununu endorse the work of the Lean Executive Committee and am committed to the training models, work of Lean project facilitators, and Lean as a tool for business process improvement to create efficiency across New Hampshire State Government;

Governor Christopher T. Sununu

OCT. 20, 2021

Date